



MASTROGIORGIO
MANIFATTURA • CERAMICA

CATALOG 2025



Ceramics as a living language

I was born between two lights: the golden one of the Umbrian hills, where kilns glow at dawn, and the vibrant one of the Mediterranean, brushing against Monaco. Between these two horizons, a red thread has always guided my steps: ceramics.

I can still see my grandfather's confident gestures—he came from Gualdo Tadino and emigrated to Monaco, where he founded his art studio, Cerdazur: the spinning clay, the singing glaze, the shimmer that appears like a promise. In our family workshop, every plate was a landscape, every vase a secret passed from hand to hand. It was there that I understood the art of the table is more than decoration—it is a stage where conviviality, memory, and daily invention unfold.

Later, nourished by haute cuisine and design, I added the discipline of an entrepreneur and a devotion to service to that tradition. As an artist based in Barcelona for the past twenty years, I've learned new languages: the saturated hues, the bold lines of modernist architecture, and the boundless freedom of creativity. I shaped my own collection of tableware there, convinced that a bowl can hold a poem, that a pitcher can tell a story. From the Catalan capital, I drew audacity; from Umbria, the loyalty to the shaping hand.

Today, at the helm of Mastrogiorgio, I weave these heritages to write a new chapter. My vision is simple: to celebrate the table as a place of pure emotion, where tradition converses with the contemporary. Every piece in our 2025 collection is conceived as a living artwork: durable, sensual, ready to embrace your rituals—or to gently disrupt them.

I believe in time well spent, in precision serving sensitivity, in beauty that defies trends. Above all, I believe ceramics is a universal language: it speaks through touch, is shared in a glance, and is heard in the subtle chime of a plate being set down. To those who, like me, seek poetry in utility, I offer these objects—may they become the stage for your stories, the canvas of your celebrations.

Come, take your place at our table. Let us listen together to the warm heartbeat of fired earth—and allow ourselves to be surprised by the modernity of an ancient art, forever beginning anew.

— *Nadège Marini-Carriere* Owner & Artistic Director



A century of craftsmanship and creative excellence

In the quiet hills of Umbria, between Perugia and Assisi, lies the town of Gualdo Tadino — a place long devoted to the art of ceramics. It was here, in 1925, that Mastrogiorgio was born, named in homage to the 16th-century master Mastro Giorgio Andreoli, a pioneer of lusterware and refined decoration. What began as a collective of passionate artists has grown, over the past hundred years, into a symbol of Italian artisanal excellence.

Mastrogiorgio's legacy is rooted in precision, patience, and beauty — values carried by generations of craftsmen who have shaped the identity of our tableware. Each piece is handcrafted by a small, dedicated team of artisans whose skill and intuition reflect decades of expertise. This human-scale approach ensures that every object is not only functional but also soulful — a quiet celebration of Italian culture at the table.

For over five decades, until 2024, under the clear-sighted and committed leadership of Laura Clementi, Mastrogiorgio transformed from a decorative ceramics atelier into a benchmark for refined tableware. Laura brought a deep respect for craftsmanship together with a rigorous approach to quality, leading the company through changing markets and opening it up to international recognition. Her vision preserved the artistic soul of the manufacture while securing its place in the global landscape of high-end ceramic production.

Central to this pursuit of excellence is our use of B40, a premium ceramic body sourced from one of Italy's finest suppliers. Known for its strength, finesse, and resilience, this material allows us to achieve both exceptional durability and a silky, refined finish. From shaping to glazing, every step is carried out with care, ensuring that the integrity of the material is preserved and elevated by the hand that crafts it.

Today, under the leadership of Nadège Marini-Carriere, owner & Artistic Director and Jean-Noël Gaillet, owner associate, Mastrogiorgio enters a new era — one that honors its roots while embracing innovation in design, pigments, and processes. Timeless yet contemporary, every Mastrogiorgio piece tells a story of heritage, craftsmanship, and the Italian art of living. It's not just tableware — it's a statement of elegance, authenticity, and artisanal pride, crafted for those who appreciate beauty that lasts.

Timeless Italian Fine Crafts

SUMMARY

TABLE WARE

COLLECTION LAURA	P 08
COLLECTION GRAZIA	P 12
COLLECTION GIULIA	P 14
COLLECTION CHRISTMAS	P 16
COLLECTION NATALE	P 18
COLLECTION OLIVE	P 20
COLLECTION NUVOLA	P 22
COLLECTION ASTRO	P 26
COLLECTION REGINA	P 28
COLLECTION FATTORIA	P 30
COLLECTION LIMONI	P 32
COLLECTION VENERE	P 34
COLLECTION VOLPE	P 36
COLLECTION ORFEO	P 40
COLLECTION DAISY	P 42
COLLECTION ACAPULCO	P 44
COLLECTION PERLA	P 46
COLLECTION OLIVETO	P 48

KITCHEN WARE

KITCHEN WARE	P 50
------------------------	------

HOME DECOR

HOME DECOR	P 54
----------------------	------

CONDITIONS OF SALE	P 58
------------------------------	------



- 01



- 04



- 02



- 05



- 03



- 06

COLLECTION LAURA

	Description	Reference	Size	Color
- 01	Rectangle platter	LARP23/35B	L 35	Blue
- 02	Mug	LAMG32/12B	H 12	Blue
- 03	Dessert plate (or salad plate)	LADSP440/23B	Ø 23	Blue
- 04	Pitcher	LAPT621/20B	H 20	Blue
- 05	Dinner plate	LADP440/29	Ø 29	Blue
- 06	Oval platter	LAOP440/45B	L 45	Blue



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- 02



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- 04



- 05



- 06



- 07

COLLECTION LAURA

	Description	Reference	Size	Color
- 01	Oval platter	LAOP333/45P	L 45	Pink
-02	Dinner plate	LADP333/30	Ø 30	Pink
- 03	Soup plate	LASP333/27P	Ø 27	Pink
- 04	Dessert plate (or salad plate)	LADSP333/22P	Ø 22	Pink
- 05	Dessert plate (or salad plate)	LADSP965/22G	Ø 22	Green
- 06	Dinner plate	LADP965/29G	Ø 29	Green
- 07	Rectangle platter	LARP23/35G	L 35	Green



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- 03



- 02



- 04

COLLECTION GRAZIA

	Description	Reference	Size	Color
- 01	Serve bowl	GRSB965/34	Ø 34	
- 02	Soup plate	GRSP965/23	Ø 23	
- 03	Dessert plate (or salad plate)	GRDSP965/21	Ø 21	
- 04	Dinner plate	GRDP965/29	Ø 29	



COLLECTION GIULIA

	Description	Reference	Size	Color
- 01	Dinner plate	GIDP880/28	Ø 28	
- 02	Serve bowl	GISB880/30	Ø 30	
- 03	Cereal bowl	GICB880/19	Ø 19	
- 04	Soup plate	GISP333/27	Ø 27	
- 05	Baker	GIBK77/34	L 34	



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COLLECTION CHRISTMAS

	Description	Reference	Size	Color
- 01	Rectangle platter	CHRP23/35	L 35	
- 02	Rectangle platter white	CHRP23/35W	L 35	White
- 03	Rectangle platter red	CHRP23/35R	L 35	Red
- 04	Baker	CHBK330/35	L 35	
- 05	Oval platter	CHOP330/45	L 45	
- 06	Butter dish	CHBD12/19	L 19	
- 07	Dessert plate (or salad plate)	CHDSP965/21	Ø 21	
- 08	Soup plate	CHSP330/27	Ø 27	
- 09	Dinner plate	CHDP330/30	Ø 30	
- 10	Serve bowl	CHSB965/33	Ø 33	



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- 05



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COLLECTION NATALE

Description	Reference	Size	Color
- 01 Mug	NTMG32/12	H 12	
- 02 Dinner plate	NTDP965/28p	Ø 28	
- 03 Dinner plate	NTDP965/28b	Ø 28	
- 04 Baker	NTBL91/32p	L 32	
- 05 Dessert plate (or salad plate)	NTDSP965/21s	Ø 21	
- 06 Soup plate	NTSP965/23c	Ø 23	
- 07 Baker	NTBK91/27b	L 27	
- 08 Pitcher	NTPT830/17	H 17	



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- 04



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COLLECTION OLIVE

	Description	Reference	Size	Color
- 01	Dessert plate (or salad plate)	OLDSP330/22	Ø 22	
- 02	Soup plate	OLSP330/27	Ø 27	
- 03	Pitcher	OLPT600/20	H 20	
- 04	Mug	OLMG32/12	H 12	
- 05	Dinner plate	OLDP1400/29	Ø 29	
- 06	Oval platter	OLOP330/45	L 45	



COLLECTION NUVOLA

	Description	Reference	Size	Color
- 01	Soup plate	NUSP965/23B	Ø 23	Blue
- 02	Pitcher	NUPT600/20B	H 20	Blue
- 03	Dessert plate (or salad plate)	NUDSP965/21B	Ø 21	Blue
- 04	Dinner plate	NUDP965/29B	Ø 29	Blue
- 05	Baker	NUBK91/32B	L 32	Blue
- 06	Serve bowl	NUSB965/34B	Ø 34	Blue
- 07	Round platter	NURDP36/36B	Ø 36	Blue
- 08	Tegamino	NUTG115/13B	Ø 13,5	Blue
- 09	Oval platter	NUOP965/45B	L 45	Blue



COLLECTION NUVOLA

	Description	Reference	Size	Color
- 01	Dinner plate	NUDP965/29P	Ø 29	Pink
- 02	Dessert plate (or salad plate)	NUDSP965/21P	Ø 21	Pink
- 03	Dessert plate (or salad plate)	NUDSP965/21G	Ø 21	Green
- 04	Dinner plate	NUDP965/29G	Ø 29	Green



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COLLECTION ASTRO

Description	Reference	Size	Color
- 01 Paddle cheese	ASPC21/26	Ø 26	
- 02 Flower pot	ASFP1250/15	H 15	
- 03 Serve bowl	ASSB1400/32	Ø 32	
- 04 Tegamino	ASTG115/13	Ø 13,5	
- 05 Pitcher	ASPT600/20	H 20	
- 06 Baker	ASBK91/22	L 22	
- 07 Mug	ASMG114/10	H 10	
- 08 Soup plate	ASSP1400/23	Ø 23	



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COLLECTION REGINA

	Description	Reference	Size	Color
- 01	Soup plate	RESP670/23GR	Ø 23	Grey
- 02	Coppa	RECO211/25W	H 25	White
- 03	Dinner plate	REDP670/28GR	Ø 28	Grey
- 04	Coppa	RECO211/30W	H 30	White
- 05	Serve bowl	RESB670/33W	Ø 33	White
- 06	Oval platter	REOP670/45W	L 45	White



COLLECTION FATTORIA

	Description	Reference	Size	Color
- 01	Mug	FAMG32/12	H 12	
- 02	Pitcher	FAPT621/20	H 20	
- 03	Round platter	FARDP36/36	Ø 36	
- 04	Baker	FABK91/32h	L 32	
- 05	Baker	FABK91/32	L 32	
- 06	Dinner plate	FADP330/30	Ø 30	
- 07	Dinner plate	FADP114/28	Ø 28	
- 08	Dessert plate (or salad plate)	FADSP114/22	Ø 22	
- 09	Cereal bowl	FACB115/17	Ø 17	
- 10	Oval platter	FAOP155/45	L 45	



COLLEZIONE LIMONI

	Description	Reference	Size	Color
- 01	Spoonrest	LISR12/30	L 30	
- 02	Pitcher	LIPT600/20	H 20	
- 03	Dessert plate (or salad plate)	LIDSP1400/22	Ø 22	
- 04	Paddle cheese	LIPC21/26	Ø 26	
- 05	Oval platter	LIOP1400/50	L 50	



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COLLECTION VENERE

	Description	Reference	Size	Color
- 01	Cup + plate	VECPPI450/7	H 7	
- 02	braided platter	VEBDP25/31	L 31	
- 03	Baker	VEBK1320/40	L 40	
- 04	Pitcher	VEPT380/17	H 17	
- 05	Dessert plate (or salad plate)	VEDSP1450/22	Ø 22	
- 06	Cereal bowl	VECB1450/17	Ø 17	
- 07	Braided plate	VEBDP33/33	Ø 33	
- 08	Oval platter	VEOP1450/47	L 47	



COLLECTION VOLPE

	Description	Reference	Size	Color
- 01	Pitcher	VOPT580/17TC	17	Terracotta
- 02	Pitcher	VOPT113/10TC	10	Terracotta
- 03	Mug	VOMG114/10TC	H 10	Terracotta
- 04	Mug	VOMG32/12TC	H 12	Terracotta
- 05	Cup + plate	VOCPP1450/7TC	H 7	Terracotta
- 06	Oval platter	VOOP30/44TC	L 44	Terracotta
- 07	Serve bowl	VOSB22/30TC	Ø 30	Terracotta
- 08	Spoonrest	VOSR12/30TC	L 30	Terracotta
- 09	Baker + cover	VOBKC81/23TC	L 23	Terracotta
- 10	Baker	VOBK39/32TC	L 32	Terracotta



COLLECTION VOLPE

	Description	Item	Size	Color
- 01	Pitcher	VOPT580/17G25	H 17	Green 2025
- 02	Pitcher	VOPT113/10G25	H 10	Green 2025
- 03	Mug	VOMG114/10G25	H 10	Green 2025
- 04	Mug	VOMG32/12G25	H 12	Green 2025
- 05	Cup + plate	VOCPP1450/7G25	H 7	Green 2025
- 06	Oval platter	VOOP30/44G25	L 44	Green 2025
- 07	Serve bowl	VOSB22/30G25	Ø 30	Green 2025
- 08	Spoonrest	VOSR12/30G25	L 30	Green 2025
- 09	Baker + cover	VOBKC81/23G25	L 23	Green 2025
- 10	Baker	VOBK39/32G25	H 32	Green 2025
- 11	Paddle cheese	VOPC21/26G25	Ø 26	Green 2025



COLLECTION ORFEO

	Description	Reference	Size	Color
- 01	Mug	ORMG32/12	H 12	
- 02	Cereal bowl	ORCB330/17	Ø 17	
- 03	Dessert plate (or salad plate)	ORDSP330/22	Ø 22	
- 04	Paddle cheese	ORPC21/26	L 26	
- 05	Oval platter	OROP330/45	L 45	
- 06	Dinner plate	ORDP330/30	Ø 30	
- 07	Baker	ORBK330/35	L 35	
- 08	Pitcher	ORPT621/20	H 20	
- 09	Round platter	ORRDP36/36	L 36	



COLLECTION DAISY

	Description	Reference	Size	Color
- 01	Dessert plate (or salad plate)	DADSP880/22GO	Ø 22	Gold
- 02	Dessert plate (or salad plate)	DADSP880/22	Ø 22	
- 03	Serve bowl	DASB880/30	Ø 30	
- 04	Cereal bowl	DA880/19	Ø 19	
- 05	Dinner plate	DADP880/28	Ø 28	



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COLLECTION ACAPULCO

	Description	Reference	Size	Color
- 01	Soup plate	ACSP1650/23	Ø 23	
- 02	Dinner plate	ACDP1650/28	Ø 28	
- 03	Cake stand	ACCS112/29	Ø 29	
- 04	Serve bowl	ACSB1650/31	Ø 31	
- 05	Mug	ACMG1650/11	H 11	
- 06	Ovalino	ACOO10/15	Ø 15	
- 07	Cereal bowl	ACCB1650/16	Ø 16	
- 08	Cereal bowl	ACCB1650/19	Ø 19	
- 09	Cereal bowl	ACCB1660/20	Ø 20	



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- 04

COLLECTION PERLA

	Description	Reference	Size	Color
- 01	Bread plate	PLBP2011/16W PLBP2011/16BR PLBP2011/16P	Ø 16	White Brown Pink
- 02	Dessert plate (or salad plate)	PLDSP2011/22W PLDSP2011/22BR PLDSP2011/22P	Ø 22	White Brown Pink
- 03	Soup plate	PLSP2011/23W PLSP2011/23BR PLSP2011/23P	Ø 23	White Brown Pink
- 04	Dinner plate	PLDP2011/28W PLDP2011/28BR PLDP2011/28P	Ø 28	White Brown Pink



COLLECTION OLIVETO

	Description	Reference	Size	Color
- 01	Round plate	OORDP32/32G	Ø 32	Green
- 02	Serve bowl	OOSB25/35G	L 35	Green
- 03	Antipastiera	OOAP15/48G	L 48	Green
- 04	Antipastiera	OOAP15/48Y	L 48	Yellow
- 05	Serve bowl	OOSB25/35Y	L 35	Yellow
- 06	Round plate	OORDP32/32Y	Ø 32	Yellow



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- 05



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COLLECTION KITCHEN WARE

	Description	Reference	Size	Color
- 01	Baker Perugia	KWPE52/22GR KWPE52/22S KWPE52/22G	L 25	Grey Selma Green
- 02	Baker Perugia	KWPE52/32G	L 36	Green
- 03	Baker Napoli	KWNA56/22HO KWNA56/22CL KWNA56/22MA	L 25	Honey Celeste Mattone
- 04	Baker Napoli	KWNA56/32CL	L 36	Celeste
- 05	Baker Todi	KWTO81/16G70	L 19	Green 70
- 06	Bakery Todi	KWTO81/23	L 26	Verdelino
- 07	Bakery Todi + cup	KWTOC81/23	L 26	Verdelino Coperchio



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COLLECTION KITCHEN WARE

	Description	Reference	Size	Color
- 01	Baker todi	KWTO80/25B KWTO80/25G70 KWTO80/25Y KWTO80/25O KWTO80/25R	L 25	Blue Green 70 Yellow Orange Red
- 02	Baker todi	KWTO80/34R	L 34	Red
- 03	Baker venezia	KWVZ91/22R	L 24,5	Red
- 04	Baker venezia	KWVZ91/27G89	L 30	Green 89
- 05	Baker venezia	KWVZ91/40S	L 38,5	Selma
- 06	Padellino + coperchio (cover)	KWPD954/15GL	Ø 15	Green light
- 07	Tegamino	KWTG115/13BN KWTG115/13SM KWTG115/13CA KWTG115/13W KWTG115/13G24 KWTG115/13R KWTG115/13P	Ø 13,5	Blue notte Smeralda cappucino White Green24 Red Pink
- 08	Padellino	KWPD954/15GL KWPD954/15CL KWPD954/15DBR KWPD954/15TR	Ø 15	Green light Celeste Dark brown Tortora
- 09	Baker venezia	KWVZ91/32O	L 36	Orange



COLLECTION HOME DECOR

	Description	Reference	Size	Color
- 01	Pitcher	HDPT3/16W	H 16	White
- 02	Pitcher	HDPT5/20W	H 20	White
- 03	Pitcher	HDPT6/20W	H 20	White
- 04	Pitcher	HDPT7/20W	H 20	White
- 05	Pitcher	HDPT2/16W	H 16	White
- 06	Pitcher	HDPT4/16W	H 16	White
- 07	Pitcher	HDPT1/16W	H 16	White
- 08	Pitcher	HDPT16/11W	H 11	White



COLLECTION HOME DECOR

	Description	Reference	Size	Color
- 01	Pitcher	HDPT12/20W	H 20	White
- 02	Pitcher	HDPT13/20W	H 20	White
- 03	Pitcher	HDPT13/25W	H 25	White
- 04	Pitcher	HDPT14/25W	H 25	White
- 05	Pitcher	HDPT11/20W	H 20	White
- 06	Pitcher	HDPT10/20W	H 20	White
- 07	Pitcher	HDPT9/20W	H 20	White
- 08	Pitcher	HDPT8/20W	H 20	White

GENERAL TERMS AND CONDITIONS OF SALE (GTCS)

1. Company identification

MASTROGIORGIO Manifattura Ceramica Srl.
Via Degli Artigiani 3, Zona Industriale Nord
06023 Gualdo Tadino (PG) ITALIA
Tax Code / VAT IT 03960280547
hello@mastrogiorgio.com
Tel : +39 (075) 912 269

2. Purpose of the GTCS in the present document

They define the contractual relationship between Mastrogiorgio Manifattura Ceramica Srl, a company specialised in the manufacture of handmade ceramics, and its professional clients (hereinafter referred to as 'the Client'). They apply to all orders for products, unless expressly agreed otherwise in writing by Mastrogiorgio. These GTCS shall prevail over any other document, unless otherwise agreed in writing between the parties.

3. Order process and contractual validation

Mastrogiorgio Manifattura Ceramica Srl shall issue a proforma invoice for each order, specifying the characteristics of the products, the quantities, the delivery times and the applicable price conditions. The order shall be considered firm and definitive upon receipt by Mastrogiorgio Manifattura Ceramica Srl. of the proforma invoice signed by the Client. The proforma invoice shall be valid for sixty (60) calendar days from the date of issue. Once this period has elapsed, Mastrogiorgio Manifattura Ceramica Srl. reserves the right to modify the terms and conditions, in particular in the event of variations in production costs, lead times or availability of materials. In addition, all new Clients must provide a complete administrative file including : The simplified KYC (Know Your Client) form supplied by Mastrogiorgio Manifattura Ceramica Srl, duly completed and signed, An extract from the Trade Register or equivalent, And a signed copy of these General Terms and Conditions of Sale, dated and signed. No production will be launched until all these elements have been received. For made-to-measure or personalised products, no changes or cancellations will be accepted once production has started.

4. Order cancellation conditions

Standard order (excluding personalisation)
Any request for cancellation of a standard (non-personalised) order must be sent in written form to Mastrogiorgio Manifattura Ceramica Srl. before production begins. No cancellations will be accepted once production has begun and payment is therefore due in full. Personalised / made-to-measure orders
Due to the specific, hand-crafted nature of made-to-measure products, no cancellations will be accepted for personalised orders once production has started or raw materials have been committed. Cancellation fees
In the event of an accepted cancellation, Mastrogiorgio Manifattura Ceramica Srl. reserves the right to charge management costs or compensation, particularly if costs have been engaged (studies, prototypes, specific supplies, etc.). Cancellation by Mastrogiorgio
In the event of non-compliance with payment conditions or incomplete information (e.g. absence of KYC, unsigned proforma, etc.), Mastrogiorgio Srl. reserves the right to cancel an order, without compensation, following written notification to the Client.

5. Samples processing

Request for samples
Samples may be supplied on request, subject to approval by Mastrogiorgio Manifattura Ceramica Srl, depending on the availability of references and technical feasibility. The cost of transporting samples is charged to the Client. Delivery times and production
Sample production and delivery times are indicative only. Mastrogiorgio Manifattura Ceramica Srl. will do its utmost to meet the deadlines announced, without any contractual commitment, in particular due to the handcrafted nature of production. Use of samples
Samples are provided for evaluation purposes and may not be resold under any circumstances. Invoicing for samples
Mastrogiorgio Manifattura Ceramica Srl. makes samples available to its Clients as part of the study of a purchase project. Their management is subject to the following provisions: Order with free samples
When the samples give rise, within twelve (12) months of their delivery, to a firm order for the corresponding products, no cost will be invoiced to the Client for the stated samples. Sample return
If no order is placed, the Client may return the samples, at its own expense, to Mastrogiorgio Manifattura Ceramica Srl. Samples must be returned in their original condition, accompanied by any documents that allow them to be identified. Invoicing of samples
If, at the end of the twelve (12) month period following their delivery and in accordance with the commercial and fiscal practices in effect in Italy, the samples have not given rise either to a firm order or to a return in accordance with the above conditions, they will be considered to have been acquired by the Client and will be invoiced at the current rate.

6. Prices, VAT and payment terms

Prices
All prices are expressed in euros (€) and indicated EXW (Ex Works) factory of Gualdo Tadino, Italy (Mastrogiorgio Manifattura Ceramica, Srl. Zona Industriale Nord, Via degli artigiani 3, 06023 Gualdo Tadino (PG), Italy). The Client assumes all logistical responsibilities from the time the goods are made available at the premises of Mastrogiorgio Manifattura Ceramica Srl, including loading, transport, customs formalities and final delivery. The prices indicated on the proforma are net of tax, transport costs and any specific packaging costs, unless otherwise stated. Mastrogiorgio Manifattura Ceramica Srl. reserves the right to adjust its prices in the event of significant variations in production, raw material or energy costs. Any price change will be the subject of a new proforma.

VAT
Clients based in Italy :
VAT will be charged at the rate applicable under Italian law, depending on the nature of the goods delivered and their destination. Clients established in another Member State of the European Union:
The sale is exempt from VAT, provided that the Client supplies a valid intra-Community VAT number prior to invoicing. Mastrogiorgio Manifattura Ceramica Srl. reserves the right to check the validity of the number via the VIES database of the European Commission. In the absence of a valid number, Italian VAT will be charged. Clients established outside the European Union :
The sale is exempt from VAT, subject to the provision, within 60 days of delivery, of proof of export in compliance with Italian

customs and tax requirements. In the absence of sufficient documentary evidence, Mastrogiorgio Manifattura Ceramica Srl. reserves the right to issue an amended invoice including VAT.

Payment terms

First order : A deposit of 50% of the total amount including VAT is required when the order is placed. The balance of 50% must be paid before the goods are delivered (or, at the latest, when the goods leave the factory). Following orders : A deposit of 25% is required when the order is placed, with the balance payable within 30 days following the invoice date, unless otherwise agreed. Payment method : Payment may only be made by bank transfer to the address indicated on the proforma or invoice. No other form of payment will be accepted unless agreed in written form by Mastrogiorgio Manifattura Ceramica Srl.

Late payment penalties

In accordance with Article 5 of Italian Legislative Decree no. 231/2002, in the event of late payment : interest on arrears will be charged automatically and without notice, at the reference rate set every six months by the European Central Bank (ECB), plus 8 percentage points ; a flat-rate recovery fee of €40 will be charged, in accordance with European Directive 2011/7/EU, which has been transposed into Italian law; Mastrogiorgio Manifattura Ceramica Srl. reserves the right to claim additional compensation if the recovery costs incurred exceed this fixed amount.

7. Delivery and transfer of responsibility

The products are sold under the Incoterm EXW (Ex Works) – Mastrogiorgio Manifattura Ceramica Srl. factory in Gualdo Tadino, Italy (see exact address in article 1). In this context, responsibility for transport, insurance, customs formalities and any other costs or subsequent steps are entirely the responsibility of the Client from the time the goods are made available at the company's premises. Delivery times are given for information only. No delay may justify a penalty, an order cancellation or a claim for compensation, in particular in the event of force majeure as defined in Article 9. It is the Client's responsibility, or that of any person authorised by the Client, to check the apparent condition of the goods when they are collected from the factory, and to make any necessary observations before dispatch. Mastrogiorgio Manifattura Ceramica Srl will not accept any claims for damage during transport.

8. Property reserve

In accordance with article 1523 and following of the Italian Civil Code, Mastrogiorgio Manifattura Ceramica Srl. retains full ownership of the goods delivered until actual receipt of the full price, principal and accessories, regardless of the date of delivery. Until full payment : The Client undertakes not to transform or transfer the goods without the prior written consent of Mastrogiorgio Manifattura Ceramica Srl. On the other hand, as part of their normal commercial activity, distributors are authorised to resell the goods purchased, provided that such resale is carried out under the usual market conditions and that the amounts due to Mastrogiorgio are paid in accordance with the present conditions. In the event of non-payment on the due date, Mastrogiorgio Manifattura Ceramica Srl. may demand the immediate return of the goods at the Client's expense, without prejudice to any action for damages ; Mastrogiorgio Manifattura Ceramica Srl. reserves the right to suspend or cancel any current or future orders ; The risks associated with the goods (loss, theft, damage) remain with the Client as soon as they are made available EXW, even if ownership has not yet been transferred.

9. Guarantees - Claims - Returns

Mastrogiorgio Manifattura Ceramica Srl. guarantees that the products delivered comply with the agreed specifications and are free from hidden defects at the time they are made available EXW.

In accordance with the provisions of the Italian Civil Code, the products are covered by the applicable legal warranties against : hidden defects affecting the normal use of the product ; defects in conformity existing at the time of delivery, for sales concluded on the basis of a quotation or specifications. Any complaint relating to the conformity, quantity or apparent condition of the goods must be made in written form (e-mail accompanied by photos and a precise description) within eight (8) calendar days of receipt of the products. After this period, the delivery will be deemed to have been accepted without any reserve. No return of goods will be accepted without the prior written consent of Mastrogiorgio Manifattura Ceramica Srl. If express authorisation is given, products must be returned in their original packaging, in as-new condition and accompanied by all relevant documents. The cost of returning products is the responsibility of the Client, except in the case of an error attributable to Mastrogiorgio. The following are excluded from any guarantee : Alterations due to improper use, lack of maintenance or inadequate installation ; Slight variations in colour, enamel or texture inherent in the handcrafted nature of the pieces. Complaints, even if well-founded, can under no circumstances justify the postponement, suspension or non-payment of due invoices due.

10. Limitation of responsibility - Force majeure

Mastrogiorgio Manifattura Ceramica Srl. cannot be held responsible for direct or indirect damage, material or immaterial, resulting in particular from : Inappropriate use of the products or use that does not comply with their intended purpose or technical recommendations; Inappropriate storage or modification of the products after delivery; Faulty installation or handling by the Client or any third party. The responsibility of Mastrogiorgio Manifattura Ceramica Srl. is in any case strictly limited to the value of the products concerned. No compensation may be awarded for operating loss, loss of profit, loss of image or any indirect loss. In the event of force majeure, fulfilment of the contractual obligations may be suspended for the duration of the event. If the impediment continues beyond sixty (60) calendar days, either party may cancel the order concerned by simple written notification, without compensation. The following in particular are considered to be cases of force majeure, without this list being exhaustive : Natural disasters (earthquakes, floods) ; Fires, wars, epidemics, pandemics ; Internal or external strikes ; Raw materials, energy and supply crises ; Political or geopolitical crises affecting production, logistics or trade ; Logistical or customs blockades ; Labour or energy shortages ; Unforeseen administrative decisions (export restrictions, embargoes, etc.)

11. Applicable law and disputes

These General Terms and Conditions of Sale, as well as all contractual relations between Mastrogiorgio Manifattura Ceramica Srl. and its clients, are governed by Italian law, to the exclusion of any other legislation. In the event of a dispute relating to the interpretation, performance or validity of these GTCS or of an order, the parties undertake to seek an amicable solution within a reasonable period of time before taking any legal action. This process may include written exchanges, meetings or any alternative dispute resolution method. In the absence of an amicable agreement, any dispute will fall within the exclusive jurisdiction of the Court of Perugia (Italy), even in the event of multiple defendants or the introduction of third parties. No clause to the contrary, in particular attributive of jurisdiction appearing in the Client's documents, shall prevail without the express written consent of Mastrogiorgio Manifattura Ceramica Srl.

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